



Employment Practices



The New Modernized Online Unemployment Insurance System

SAVE THE DATE

Join us on next Tuesday, February 25 for an insightful discussion with Rick Jeffers, Executive Sponsor of Unemployment Insurance (UI) Transformation. Rick, who has been leading the effort to enhance the online experience for DUA clients, will delve into the improvements made to the Unemployment Insurance online system, focusing on accessibility, usability, efficiency, and accuracy. Rick will review the state's new unemployment online system, Unemployment Services for Employers portal (unemployment.mass.gov) Phase 2 of this modernization effort is scheduled to go live May 5, 2025, and will include claims, benefits and appeals.

This session will provide members with valuable information regarding the new online system.

DATE

February 25, 2025
1:00 PM- 2:00 PM

LOCATION

Virtual

[REGISTER HERE →](#)

PRESENTER

Rick Jeffers, Executive Sponsor of Unemployment Insurance(UI)Transformation





Massachusetts Interlocal Insurance Association
617-426-7272 • www.emiia.org
Nonprofit, Locally based, Member driven

FOLLOW US:



MIIA | 3 Center Plaza Suite 610 | Boston, MA 02108 US

[Unsubscribe](#) | [Update Profile](#) | [Constant Contact Data Notice](#)